

QUICK SETUP GUIDE FOR TCXXXX

Enter to the screen menu

You can enter the menu via the back of the product with the ENTER button.

-  LEFT button = Move the arrow down / Increase value
-  ENTER button = Enter the flash menu / Select or fix value
-  RIGHT button = Move the arrow up / Decrease value



LEFT



ENTER



RIGHT

Step 0 : Validate Network

- Go to the Thunder Supervisor in the main machine room. Run the Speedtest in the Status/Diagnostic tab.

Required results: Upload < 2 Mbps

Download < 0.5 Mbps

Loss < 2%

Jitter < 2 ms

Step 1 : Program emergency numbers

- Select menu "Program emergency number".
- Select an emergency number slot :
 - Select a number from the list or select "Dial" to enter a non-listed number manually.
 - Select the placeholder "0" and press ENTER to start editing the number.
 - Press RIGHT or LEFT to decrease/increase the value. The value is changed digit-by-digit.
 - Press ENTER to fix the current digit.
 - The edition mode will stop automatically when the "<blank>" character is selected.
 - Select "Save" to apply the modification of the emergency numbers.

Step 2 : Program location message

- Select menu "Program location message".
- Select "Play" with the ENTER button to play the current message (if available).
- Select "Record" with ENTER button to record a new message (the current message will not be overwritten with this action).
- Select "Save" by pressing the ENTER button to save the newly recorded message (overwrite the current message).
- Select "Back" by pressing the ENTER button if you want to exit submenu without saving.

Step 3 : Location message playback times

- Select the submenu "configuration".
- Select the menu "Location message playback times".
- Select "Repeat" by pressing ENTER button : (Default: 3)
 - Value "0" = not played at all.
 - Value "1" = the message will play 1 time.
 - Value "2" = the message will repeat 2 times.
 - Value "3" = play infinitely until the responder press "1" to acknowledge the call on their phone.

Step 4 : Device Diagnostics

- Wait for the test to run (can take 2 mins to process)
- The PASS/FAIL results allow to understand the working condition :
 - Connection to VidatechStorm = Allows the transmission of video.
 - Message to VidatechStorm = Allows the transmission of message.
 - Connection to Supervisor = Allows to transmit Diagnostic and Error.
 - Register to private PBX = Allows to make local calls.
 - Register to public PBX = Allows to make external calls.

Step 5 : Program Group ID (Line monitoring alarm ID)

- Go to the Thunder Supervisor in the main machine room.
- Select the newly added elevator in the device list and select the LMA group ID.
- Edit to set the group ID value (Value ranges from "0" to "63").